

1.

Create an account from our Main Menu link "Client Login"

Main Menu

- Home
- About Us
- 3D Printing
- Contact Us
- Client Login**
- Terms and Conditions

2.

Select

3. Complete

- Forgot your password?
- Forgot your username?
- Don't have an account?**

User Registration

* Required field

Name *

Username *

Password *

Confirm Password *

Email Address *

Address *

Your account will then be activated within 1 business day. After your account has been activated and you log on will see a new menu item on our main menu 'RMA Dashboard.'

Client Login
RMA Dashboard
Terms and Conditions

You will be redirected to the RMA Dashboard automatically after logging in.

4.

The RMA Dashboard has 3 main tabs: Summary, RMAs and Tasks. From the dashboard you can request a new RMA, View RMA details and Tasks and monitor the workflow of the repair process.

Summary **RMAs** Tasks

2016, Jul 25 Summary

All RMAs

View: RMAs

Request a new RMA

New RMA Request

RMA

Refence # *

Serial # *

Model# *

Software

Due

Description
 Edit Insert View Format Table Tools
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Summary **RMAs** Tasks

View RMA Details

RMA Number: 20160725202752

Manager	Rho Industries
Client	Client
Status	Active
Start	2016-07-25 20:27:52
Due	0000-00-00 00:00:00

Description

Tasks

Name	Start	Due	Priority	Status
<input type="checkbox"/> Ship Unit	2016-07-25 20:28:58	2016-07-26 20:28:58	Medium	Active

Messages

Send email alert to RMA assigned users